

TO: Southern Winds International

FROM: Sue Plumb Takamoto  
Director of Human Resources  
LIFE Ministries

RE: Moving Experience

Dear Michael and all-

It is a pleasure to write and thank you for the excellent service you have provided my husband and I in our recent packing and moving experience to Japan.

While there were a number of delivery services that we considered, we were impressed from the beginning by your friendliness and prompt attention to our concerns. I particularly appreciated your willingness to look into different options which would best meet our shipping and handling needs. I felt like you were "going to bat" for us, rather than just hoping for our business.

We had a great experience on Monday when the movers came. There were three men who had years of background doing this very thing, and all of them were courteous, reassuring, and professional. Whereas I expected it to be a difficult and draining experience, my husband and I both felt our spirits left as they worked so effectively and carefully with our possessions. And it all fit into the crates as we had hoped!

Thank you for doing such a great job at your business. I will enthusiastically recommend your company to others I know moving overseas.

Sincerely yours,



Sue Plumb Takamoto  
Director of Human Resources